

# QUALITY POLICY

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Buch & Holm offers guidance, sale, support and service of equipment to laboratories and the industry.  
Our address is Marielundvej 39, DK-2730 Herlev.

The overall aim for our work with quality is to strengthen the company through increased satisfaction and loyalty with our customers, suppliers and employees.

Buch & Holm's understanding of quality is as follows:

- Demands and expectations are identified and aligned
- Products and services live up to what has been agreed
- Agility and flexibility in all working relationships
- Adherence to all agreements and terms

In a competitive market the customers' requirements and expectations are constantly changing.

Accordingly, Buch & Holm commits to continually update and develop working procedures, tools and employee skills.

Buch & Holm is to comply with all applicable legal and regulatory requirements.

*Mikkel Holm, March 13<sup>th</sup> 2018*